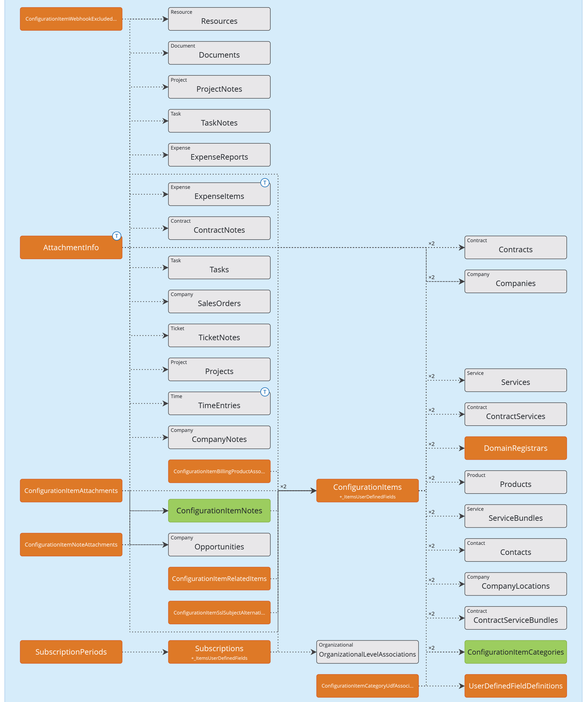
Autotask data model for use with Invantive UniversalSQL

Release 24.1.3-BETA+4689 · 10-06-2024

Configuration · Contract · Company · Ticket · Billing · Document · Task · Service · Purchase · Article

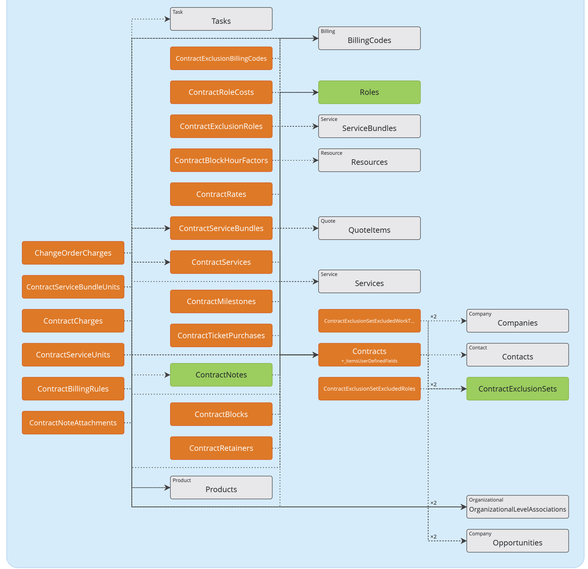
Configuration



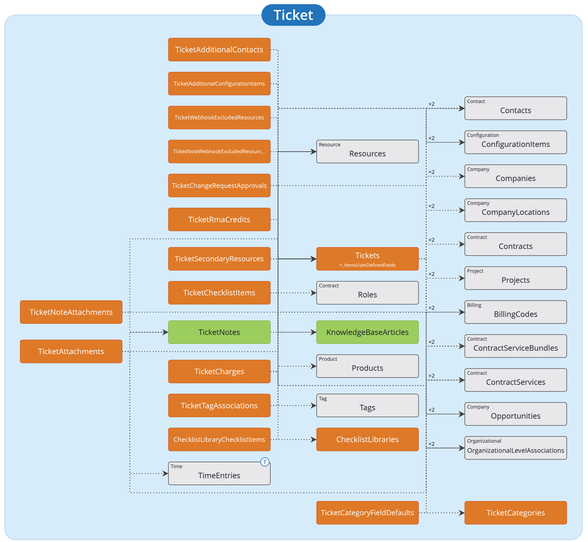
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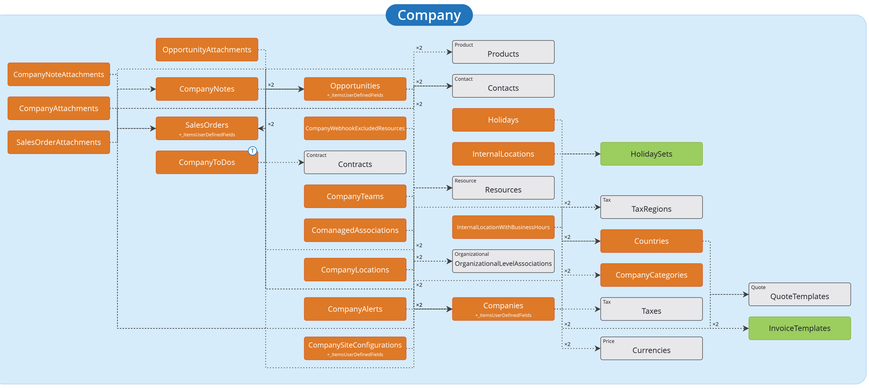
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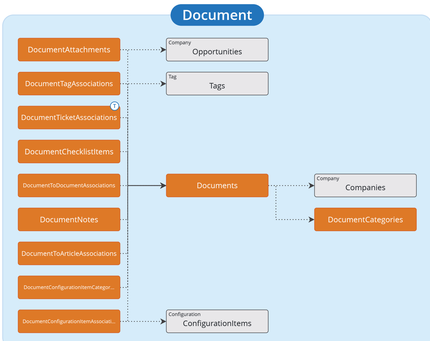
Ticket



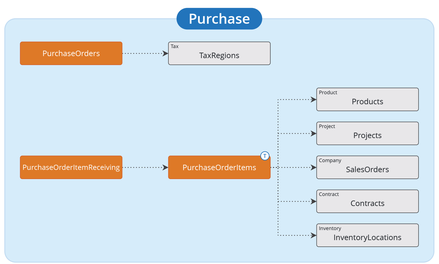
Company



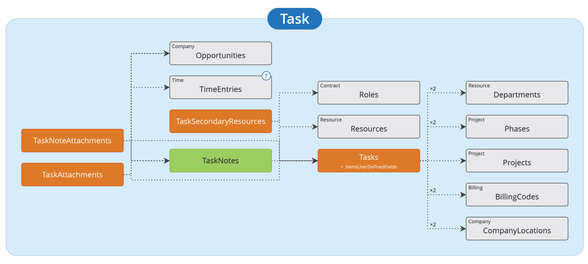
Document



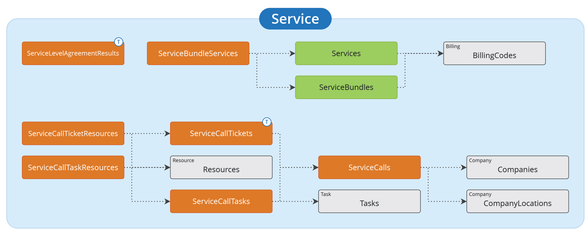
Purchase



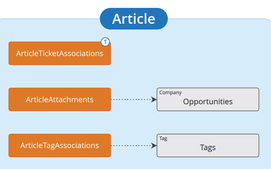
Task



Service



Article



Autotask

Autotask is Professional Services Automation (PSA) software from Datto. Autotask provides a cloud-based PSA platform for businesses.

Notes

This data model declares no keys yet; the dotted relations are derived from column names.

Data dictionary

Every table and column of this data model is described with its documentation on documentation.invantive.eu, where the poster is also available in other languages.

Notes

The boxes are grouped by topic and coloured by category. A relation is drawn in the topic of the table holding the key; a box in pale grey is defined in another topic.

Notes

1672 objects of technical metadata are left out.

Topics

Article	1	Product	2
Billing	1	Project	2
Company	1	**Purchase**	1
Configuration	1	Quote	2
Contact	2	Resource	2
Contract	1	**Service**	1
Deleted	2	Tag	2
Document	1	**Task**	1
Expense	2	Tax	2
Inventory	2	**Ticket**	1
Organizational	2	Time	2
Price	2	Tables without relations	2

Legend

Transactional
Setup
Technical
Hard-coded values
Defined in another topic

Declared key
Relation described in words
Candidate derived from column names

Bold: a popular table
+Bulk, +Read: the table also exists as these variants
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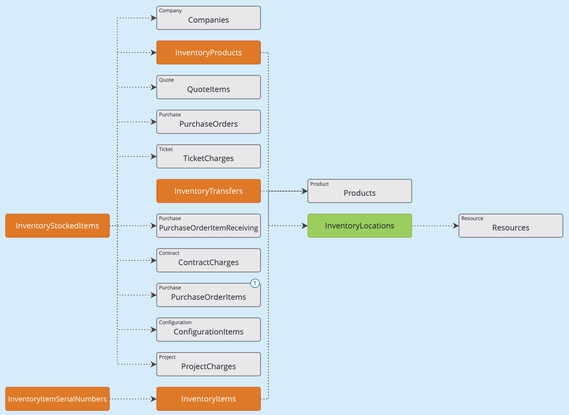
documentation.invantive.eu/en/datamodels/autotask

Autotask data model for use with Invantive UniversalSQL

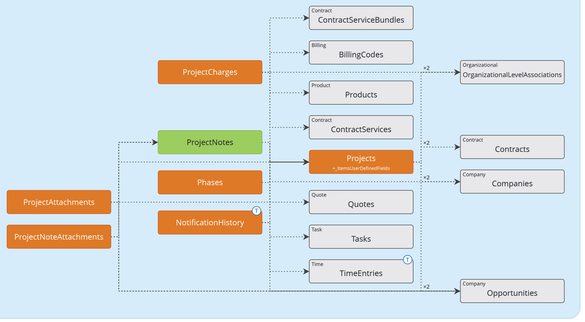
Release 24.1.3-BETA+4689 · 10-06-2024

Inventory · Project · Time · Quote · Contact · Expense · Price · Resource · Organizational · Product · Deleted · Tax · Tag

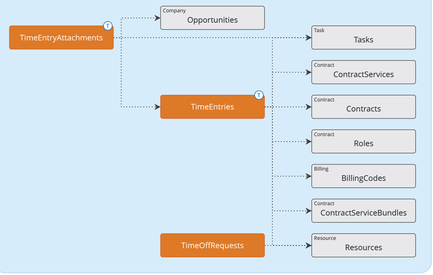
Inventory



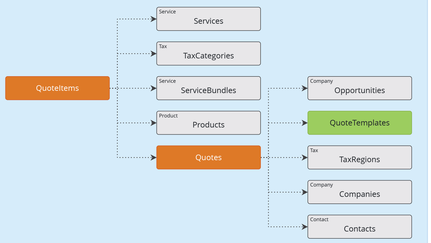
Project



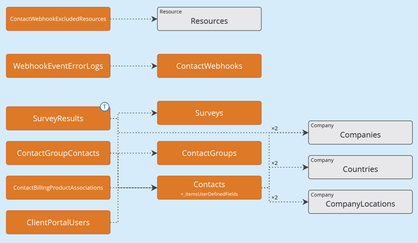
Time



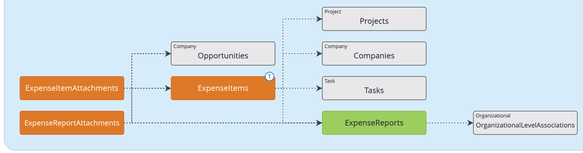
Quote



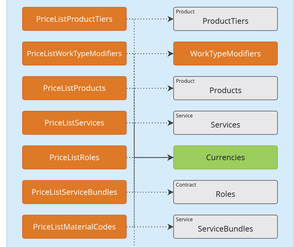
Contact



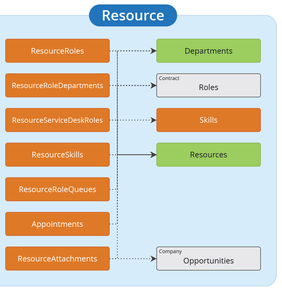
Expense



Price



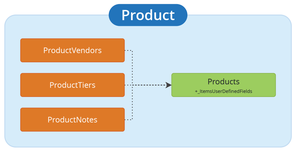
Resource



Organizational



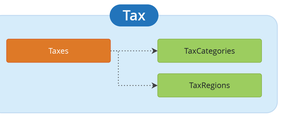
Product



Deleted



Tax



Tag



Action

- ActionTypes

Additional

- AdditionalInvoiceFieldValues

Article

- ArticleConfigurationItemCategoryAssociations
- ArticleNotes
- ArticlePlainTextContent
- ArticleToArticleAssociations
- ArticleToDocumentAssociations

Change

- ChangeRequestLinks

Classification

- ClassificationIcons

Company

- CompanyWebhookFields
- CompanyWebhookUdfFields
- CompanyWebhooks

Configuration

- ConfigurationItemDnsRecords
- ConfigurationItemTypes
- ConfigurationItemWebhookFields
- ConfigurationItemWebhookUdfFields
- ConfigurationItemWebhooks

Contact

- ContactWebhookFields
- ContactWebhookUdfFields

Document

- DocumentPlainTextContent

Entity

- EntityInformation

Integration

- IntegrationVendorInsights
- IntegrationVendorWidgets

Knowledge

- KnowledgeBaseCategories

Module

- Modules

NATIVEPLATFORMSCALARREQUESTS

- NATIVEPLATFORMSCALARREQUESTS

Payment

- PaymentTerms

Purchase

- PurchaseApprovals

Quote

- QuoteLocations

Task

- TaskPredecessors

Threshold

- ThresholdInformation

Ticket

- TicketHistoryCount
- TicketNoteWebhookFields
- TicketNoteWebhooks
- TicketWebhookFields
- TicketWebhookUdfFields
- TicketWebhooks

User

- UserDefinedFieldListItems

Version

- Version
- VersionInformation

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